Hope Dental Clinic dreams of a world where everyone has access to needed dental care. As we close our third fiscal year, I am inspired by our hundreds of volunteers. Witnessing the life-changing impact our staff and volunteers have on so many with nowhere else to go in their time of need is the most rewarding part of my role.

The final quarter of this fiscal year has been a trying time for all of us. When COVID-19 first became a reality, we knew our services could not stop. If HDC was not able to see patients, those we serve would have nowhere to turn. If we had closed, they would turn to hospital emergency rooms, which are not only unable to treat dental emergencies but need to focus on patients presenting with COVID infections. I am happy to report we served those with dental emergencies throughout this pandemic.

Next, we were reminded of the inequality our neighbors face every day. During this difficult time, I am proud to say our clinic continued to offer respectable, caring treatment to everyone who came through our doors, regardless of background.

Hope Dental Clinic would not be possible without the support of our donors and institutional funders. We will improve the clinic to ensure safety and exceptional service. Thank you for your support and for being part of our HDC family.

Jessica Flotterud, RDH, MS, MPH
Executive Director
Hope Dental Clinic
1.5 million Minnesotans lack dental insurance. (Minnesota Department of Health, 2017)

62% of adults ages 65 and older have had at least one natural tooth removed due to tooth decay or gum disease. (Minnesota Department of Health, 2016)

51,500 Minnesota children ages 1-17 living in low-income households went without a preventive dental appointment in the last year. (Health Resources and Services Administration Maternal and Child Health Bureau, 2016)

Children with poor oral health are nearly three times more likely to miss school because of dental pain. (Center for Disease Control, 2016)
YOUR GIFTS PROVIDE:

Healthier kids. By providing for Hope Dental Clinic, you help heal kids suffering from tooth decay, the most common childhood disease. When kids feel better, they can concentrate in school, making better educational outcomes possible too.

Community wellness. Research suggests a connection between oral health and chronic diseases such as diabetes, heart disease, kidney disease, cancer, and even anxiety.* A healthier mouth leads to a healthier life for people of all ages.

Higher self-esteem. Tooth pain, tooth loss, and a mouth in poor condition can lower confidence, making it more difficult to maintain relationships and even sustain a job or career. The ability to smile without embarrassment can impact a life positively.

*Delta Dental of Minnesota

COVID-19 UPDATE

Because of you, Hope Dental Clinic has remained open for people with dental emergencies throughout the pandemic. To keep our staff and volunteers safe, we implemented the following protocols:

- Patient, volunteer, and staff screening for illness
- Enhanced cleaning and safety procedures
- Additional personal protective and safety equipment
- Intensified COVID-related training for staff

Though vital, these added procedures created unplanned, unbudgeted expenses. Your generosity helped create a safe environment for our patients, volunteers, and staff during this crisis.
$1,788,018
Total value of services

$685
Average value of services per patient

11,683
Procedures performed

2019 IMPACT

91% OF PATIENTS said they felt more confident in their smiles after treatment.

95% OF PATIENTS learned more about how to care for their teeth.

79% OF PATIENTS experiencing pain said that they felt the root cause of their pain had been addressed.

4510 SERVED

LOCATION SERVED
- Served in clinic: 2612 | 58%
- Served in outreach: 1898 | 42%

WHO WE SERVED
- Children: 1610 | 35%
- Adults: 2900 | 65%
As a young mom, Rebecca focused on her family more than herself. One day, her son asked why her teeth were black and why some were even missing. That’s when she decided to do something for herself.

The first dentist estimated Rebecca needed around $14,000 in care. That’s when he referred her to Hope Dental Clinic. She was anxious at first, but the volunteers encouraged her with each step. One of her dentists, Dr. Hermanson, said, “Rebecca had this fierce determination to do whatever was necessary to make things better. With each subsequent appointment her excitement grew!”

Rebecca says the volunteers and staff were “supportive, happy and caring to all of the patients.” When she was done with her multiple appointments, “tears of joy ran down her face as she looked in the mirror and marveled at the transformation,” Dr. Hermanson said.

These days, Rebecca can’t stop smiling. She has already shared her newfound confidence with other people. One of her neighbors was inspired to take better care of his teeth because of her. And her son, whose comment sent her to get help? He understands the importance of good oral health now, too.
Normally a patient getting seven teeth pulled in one sitting wouldn’t be laughing during the procedure. But for Dr. Amy Finn, that’s what happened recently. This patient said she’d never had so much fun at the dentist before.

It’s those kinds of interactions that keep Dr. Finn coming back to Hope Dental Clinic since 2012. She started volunteering during extraction clinics as a pre-dental student and continued as a dental student. Dr. Finn looked forward to her volunteer time each week. She enjoyed getting to know patients from the community. The camaraderie among the other dental volunteers got her through school. “It takes a village to get through dental school,” Dr. Finn says, “and Hope Dental Clinic was always there supporting me.”

Dr. Finn still enjoys helping her patients through volunteering in the extraction clinic, and the St. Paul Dental Connect and Give Kids a Smile events. She enjoys meeting her patients at their time of need. “It brings me so much joy to help people who need it the most,” she says. “Hope Dental Clinic will always be part of my practice.”
FINANCIALS

With the essential assistance of volunteer dentists, dental hygienists, dental assistants, and office staff, Hope Dental Clinic provides affordable dental care to people in need of services.

Your gifts help us provide this quality care. When you give, you can be confident that HDC stewards gifts well. We judiciously monitor expenses, keep administrative costs as low as possible, and make every dollar count.

With your help, the necessary supplies, equipment, and staff will be available so we can continue serving the community again this year. To give securely today, please visit our website at hopedentalclinic.org/donate.
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# 2020 VOLUNTEERS

## TOP 10 VOLUNTEERS
1. Dr. James Spitzmueller
2. Dr. Christine Hermanson
3. Dr. Thomas Crist
4. Dr. Lisa Jernell
5. Dr. Michael Miller
6. Dr. Norman Eid
7. Dr. Elias Kersten
8. Dr. Subhashchandra Patel
9. Danielle Willenbring, LDA
10. Dr. Ann Jennen

## DENTISTS
Ackerman, Timothy
Agrawal, Megha
Allman, Dan
Barthel, Jim
Basi, David
Beattie, Robert (Bob)
Betterman, Anamaria
Bryant, Ashley
Butkus, Pete
Choi, Yubin
Colbert, Mackenzie
Collier, John
Damodaran, Geetha
Darling, Sally
Dawa, Ernestine
Dommer Huey, Elisabeth
Eng, Laura
Etzel, Roger
Goulding, Thomas
Grau, Matthew
Grutzner, Eric
Hastings, Angela
Hernandez, Brandon
Hoffmann, William
Hughes, Gina
Humbert, Stephen
Hunter, Stephen
Huot, Robert
Iburg, Jennifer
Jalali, Hossein
Jensen, Jane
Jensen, Robert
Johnson, Joseph
Johnson, Steve
Kinney, George
Kinney, Renee
Koehler, Krista
Koehn, Christopher
Koehn, Meredith
Kroeker, Clint
Kuhn, Lauren
Laing, Robert
Linden, Steven
Lingle, Scott
Lui, Christine
Mallinger, Mike
Matha, Avishe
McGann, Patrick
McMillen, Allison
Miller, David
Mulligan, Megan
Napier, Nicole
Nechrebecki, Matthew
Nedrelow, David
Nelson, Matthew
Nisley, Aaron
Omar, Yasmin
Paulson, David
Perpich, Michael
Perpich, Rosalie
Petersen, Karl
Peterson, Sheldon
Pierce, Lewis
Proeschel, Dan
Real, Carmen
Regenold, Tara
Rumreich, Thomas
Rupprecht, Robert
Ryan, Patrick
Schwartzbauer, Kelly
Schwartzbauer, Megan
Shaffer, Priya
Shannon, Dan
Sheth, Diksha
Thaiba, Riza
Thierer, Todd
Uppgaard, David
Uppgaard-Penaz, Rachel
Vang, Josh
Vasko, Megan
Walker, Amber
Weisbrod, Michael
Wilkinson, Charles
Wilkinson, Sandra
Woell, John
Yang, Jane
Yang, Kassym
Zeis, Nancy

## DENTAL THERAPISTS
Buckhouse, Alyssa
Vang, Meng

## DENTAL HYGIENISTS
Al-Ali, Fatima
Andrea, Jorgina
Bocharnikov, Iryna
Delgado, Alyssa
Dollins, Haley
Egeh, Abdulkadir
Hegre, DeLynn
Hoheisel, Mariah
Iijima, Janine
Karkula, Brittanie
Krueger, Barbara
Luken, Suzanne
Mansavage, Jessa
Moldenhauer, Desiree
Pearson, DeAnna
Ruscoe, Emily
Spry, Sandra
Vang, Lali
Walker, Gayle
Young, Kelly

## DENTAL ASSISTANTS
Berg, Tessa
Boucher, Charity
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Cortes Olanda, Jennifer
Evans, Rachel
Isaola Sorto, Mayra
Kelmz, Sarah
Lee, Ja
Lessman, Taylor
Loh, Katrina
McGee, Sara
Meyer, Tracy
Moreno, Tevin
Ness, Melissa
Pogreban, Natalya
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